GP feedback

Fantastic, thanks for sending over the 'IPC Cleaning schedule and record templates for General Practice' so quickly. Going to have a good look through it but can already see how helpful it will be. Please pass on my regards to the team, I have found the website and resources incredibly helpful. There is nothing quite like it for primary care and it is the context of general practice that is really crucial!

Kristy Clay
Senior Practice Nurse – Clinical Governance & Workforce Development
TyneHealth GP Federation
April 2025

Thank you so much for this update—this is fantastic news! The new 'Commitment to Cleanliness Charters' as downloadable documents will be an excellent resource and a huge help. The documents you've provided are outstanding and will undoubtedly be invaluable for our team.
I appreciate the clarification on cleaning frequency adjustments. We'll make sure any changes we implement meet these guidelines.
Thanks again for your hard work and support!

Natasha Allen
Nurse Manager, Infection Protection and Control Lead
Forest Health, Berkshire
November 2024

I wanted to take a moment and say thank you to your Infection Prevention and Control (IPC) Team for all they do for the field of IPC. I am very impressed with your wide range of evidence-based knowledge in this field, your expertise is so valuable. Your Education Resource Specialist was professional, knowledgeable and a great ambassador for the IPC Team. She had many great observations and suggestions, which we will be implementing very soon and look forward to driving forward the quality of IPC care. I recognise that it is a collaborative Team effort and I would also like to acknowledge your IPC Administrators who always respond to queries and requests in a very professional, prompt and helpful manner. Overall, the Harrogate and District NHS Foundation Trust IPC Team are amazing. I will definitely recommend your services to whoever needs support in the field of IPC. Thanks again!

Karen Turner
Registered Nurse, Independent Quality Nurse Consultant
October 2024

I thoroughly enjoyed the training day and got such a lot out of it. It was well worth the journey and everyone was so friendly and supportive to each other in these really challenging times.

Trish Jones
Practice Nurse
Kimbolton Medical Practice, Cambridgeshire
April 2024

The IPC training event on Monday was excellent, both myself and my two colleagues that attended thought that that it was a very relevant and informative, and came away with lots of ideas to improve practice.

Theresa Ollerenshaw
Clinical Manager/Educator
Nimbuscare Ltd, York
November 2023

I just wanted to say what a breath of fresh air having your policies in place at our practice has been.

Victoria Ross-Cassidy
Advanced Nurse Practitioner
Moulton Surgery, Northampton
July 2023

Infection Prevention and Control training event for General Practice and Dental Practice
Please can I just feedback that all three of us thoroughly enjoyed the day yesterday. It was engaging and informative and we all have taken things away that we will use to improve our practice. The venue was lovely also.



Charlotte Brown
Practice Manager
Hazelvalley Family Practice
Rossendale
Lancashire
March 2023

I need to applaud you and your team for producing something so sorely needed in General Practice. The material is succinct, relevant to primary care, and helps to make sense of a difficult, yet very important area. Your documents are a goldmine. I just cannot say that loudly enough. I have looked at many other commercial providers for these policies and they are light years behind your work. You and your team's passion shines through this. Only passion could have produced such excellent and relevant documentation.

Barry Sullman, General Practitioner
Balaam Street Surgery, London
August 2021

I have found your services fantastic.

Bruce Abel, Practice Manager
Riverport Medical Practice, St Ives
August 2020

I think the Preventing Infection Workbook for General Practice 2nd Edition is comprehensive and will contribute towards IPC standards as required by the regulations and interpreted for use in primary care.

Elaine Biscoe, National Nursing Advisor, Care Quality Commission, Head Office
August 2015

As the lead for infection prevention & control within a large CCG I have found the 'Preventing Infection Workbook for General Practice' an extremely valuable resource. I was able to secure enough funding to provide a copy for every practice nurse & health care assistant. The very positive feedback that I have received from the general practices indicates that the work book is being widely used not only as an update for infection prevention & control but as reference for everyday practice.

Alison Young, Infection Control Nurse, Coastal West Sussex Clinical Commissioning Groups
August 2015

You should read it, everything you need to know is in it.

Susie Cook, Healthcare Assistant, Church Lane Surgery, Boroughbridge
July 2014

Firstly I would say that the IPC workbook is brilliant. All members of staff found it very useful and easy to follow. We have had our CQC inspection (which we passed on all counts) and the inspectors actually

said that this Workbook is what they would recommend any practice to use.

Jonathan Scott, Practice Manager, Bentham medical Practice 2014